

# Ravolne

# Brand Strategy & Visual Identity Standards

Version 1.0 | Q4 2017

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# Brand Strategy

- 1.1 The Relaunch of Havoline
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### The Relaunch of Havoline

Brand loyalty is hard won and over the last 113 years Havoline has enjoyed its share. Over the years, this powerful consumer brand has created enormous connections with our customers and claimed a spot at the heart of buying behaviour. But as times change, so must the Havoline brand.

Today, the motor oils that lead locally are the ones that lead globally. It's time to leverage the power of our three master brands – Chevron, Texaco and Caltex - to see Havoline take its rightful place as a powerful global brand with immense local relevance across every marketplace. It's time to project a more premium and powerful image for our drivers all over the world.

This document contains all you will need to refresh, revitalize and reposition communications for the Havoline brand in your marketplace.

### We've worked hard to create strong clear guidelines that will serve two purposes:

- > To unite our efforts globally as we present a strong and consistent new brand voice for Havoline.
- > To give each region multiple assets to choose from, so you can create communications that are unique to your marketplace.

Let's work together to reassert Havoline's role as a true global lubricant leader.



### Brand Vision

To be a leading consumer brand in the PCMO and MCO categories based on a global brand, global positioning, targeting "motorists" and "bikers", international brand image, rich heritage, and premium products of high quality.

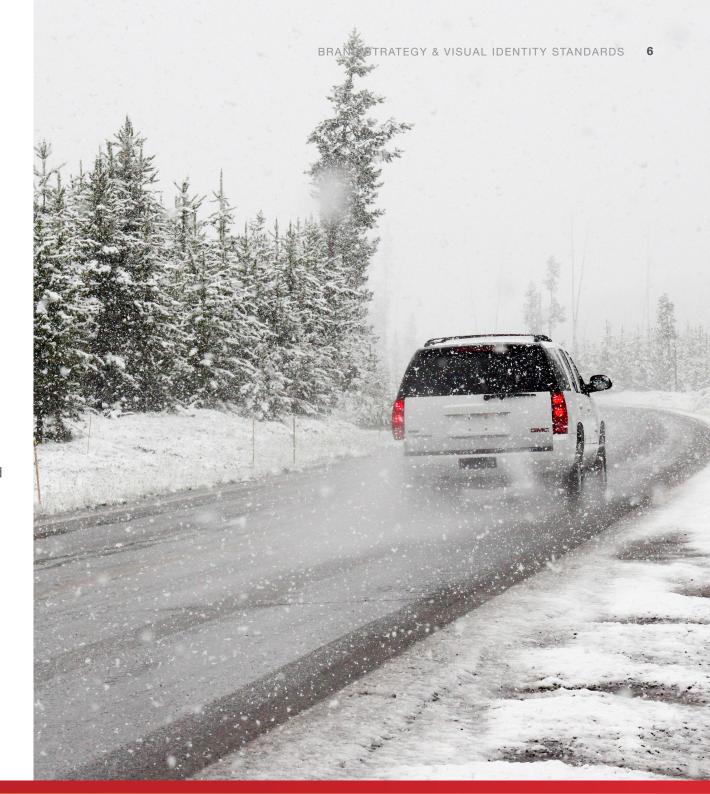
### **Brand Mission**

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We will revive the Havoline brand taking a longterm perspective - pursuing carefully defined target markets, transitioning from regional brands with regional positioning to a global brand with a global positioning. Building brand image and brand awareness. Investing in the brand, and educating the market.

We are committed to continuously strengthen our Havoline brand and products to improve our competitive position.

We are consumer-focused and therefore we will strive to continuously improve the quality, look, and image of our Havoline branded products, including packaging.



### Target Audience

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### Who We're Targeting

Today, most global motor oil competitors are targeting the same segment: car enthusiasts. And understandably: they buy a lot of motor oil and are brand loyal. But we're targeting two segments that are under-served — and much larger. These are the people for whom our brand message is most relevant and motivating.

#### No Frills Bills

Pragmatic, hardworking, regular guys who put family and friends first. They take good care of their vehicle — in part because their vehicle connects them with the people they care about. They have a strong sense of responsibility. They take pride in smart choices. They are motivated by feeling in control.



#### Life Grabbers

Live life to the fullest and enjoy spending time with family and friends. They take good care of their vehicle — in part because their vehicle enables them to do the things they like to do, and connects them with the people they care about. They have a strong sense of independence and freedom and are motivated by adventure.



### **Evolve From**

Nostalgia, Old School

**Aspire To** 

Technology, Advanced, Modern, Rich Heritage

### 1.5

# Customer Value Proposition

### **Brand Essence**

Prolongs and enhances your relationship with your vehicle

#### **Brand Action**

By continuously protecting metal engine surfaces

### **Functional Benefit**

Extending your vehicle's peak years

### **Emotional Benefit**

You feel like your vehicle will KEEP GOING and going

### **Brand Voice**

Personality: Authentic, Innovative, Trustworthy, Passionate, Expert Tone: Friendly & Genuine, Knowledgeable & Forward-thinking, Confident & Inspiring

CHEVRON ADDS Human Progress Ingenuity Technology Collaboration CALTEX ADDS Knowledgeable Friendly Approachable Familiar

TEXACO ADDS Independence Iconic Americana Heritage

### The New Havoline

Havoline is now locked up with its regional masterbrand. From here forward, we will be known as Chevron Havoline, Caltex Havoline, and Texaco Havoline.

What's different about that? In most regions in recent years, we've led with the Havoline name. While consumers were aware of the "master brand" (Chevron, Caltex or Texaco), they perceived our products to be from Havoline, the "sub-brand".

There's nothing wrong with that, but research showed in region after region that consumers believe the master brand and sub-brand together produce better, higher quality, more innovative and technologically advanced products than either entity alone. Call it the "Power of Two". They perceive a "Chevron Havoline" product, for example, to be superior to a Havoline or Chevron product because they consider the combined forces of both brands superior to either entity alone – which is why from here forward the Havoline name will be joined as one with its relevant master brand, as shown at right.







### Personality Traits

Personality traits are humanizing characteristics that embody the distinct value of a brand and guide how it behaves and looks. The personality traits work together to create a persona to which both internal and external stakeholders can relate.

Every Havoline brand communication and action should be inspired by and rooted in the following personality traits:

Authentic

Innovative

Trustworthy

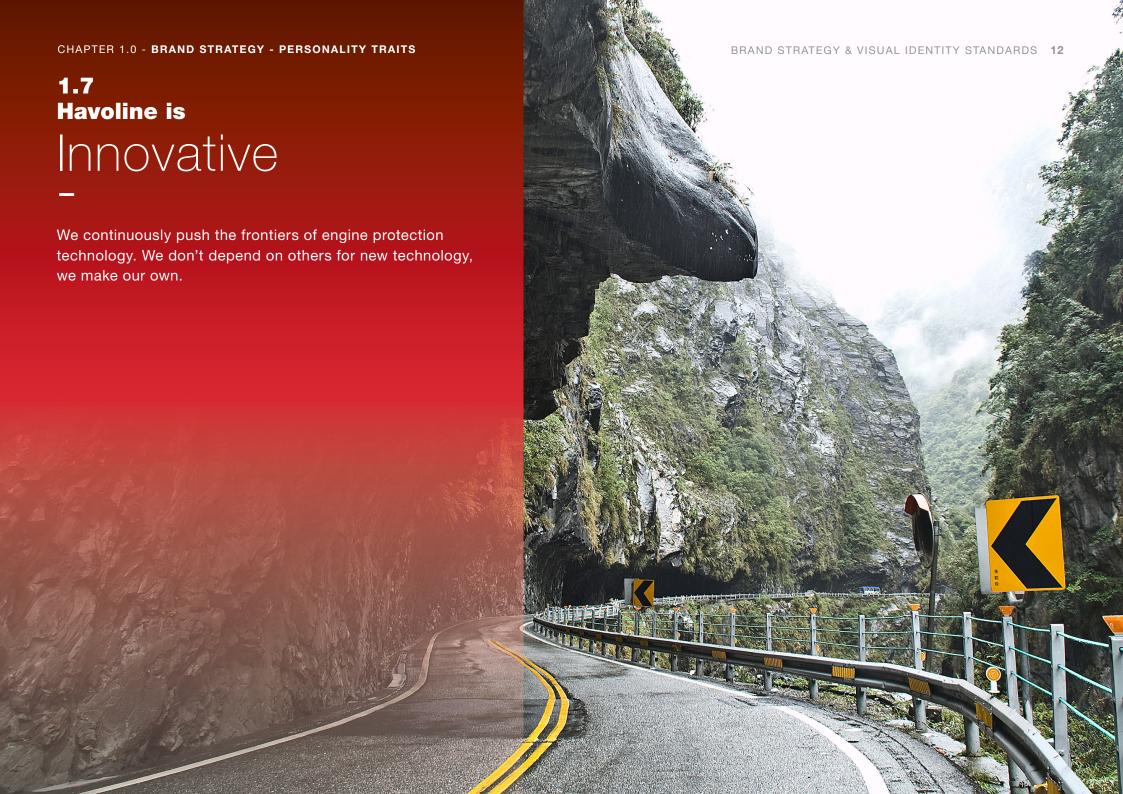
Passionate

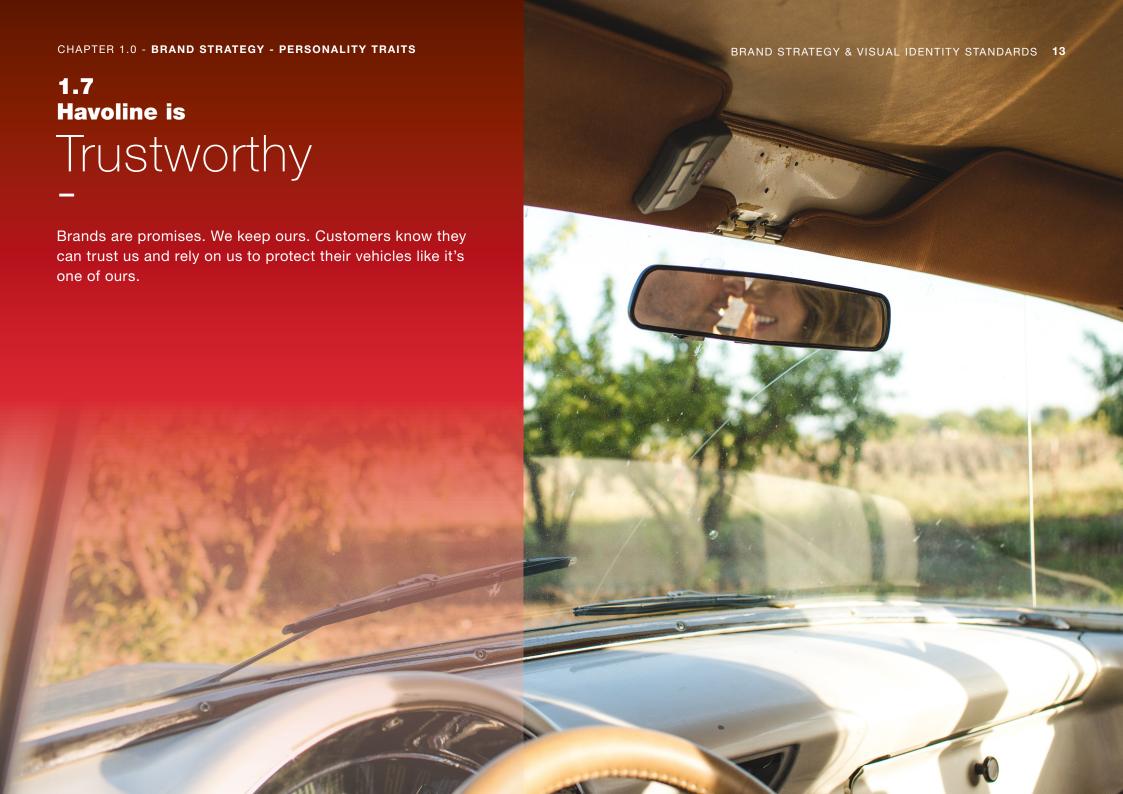
Expert

# 1.7 Havoline is Authentic

Havoline has been protecting engines almost as long as there have been engines. Our rich heritage dates back to 1904, longer than almost every other motor oil brand. Our heritage is a testament to our quality.







## 1.7 Havoline is

## Passionate

We love what we do. We enjoy being able to help a wide range of motorists the world over prolong and enhance their relationship with their vehicle.



### Tone of Voice

Our tone of voice informs how we express our brand and reflect its personality. It shapes how we should sound and feel. It encompasses our choice of words, their order, length, rhythm and pace.

All Havoline employees and partner agencies should communicate in the Havoline tone of voice - across all media and to all audiences.

NB: When you're reviewing proposed copy for any Havoline communication, ask yourself whether it's consistent with the following descriptors.

Friendly & Genuine

Knowledgeable & Forward-thinking Confident & Inspiring

## 1.8 Havoline is

# Friendly & Genuine

-

We're approachable, down-to-earth and straightforward. Never pretentious or elitist. We make motor oils for everybody who has an engine they want to protect and a vehicle they want to keep going.





### 2.0 Hero Logo Lock-Up

- 2.1 Full Color Gradated
- 2.2 Background Use
- 2.3 Clear Space
- 2.4 Minimum Size
- 2.5 Partner Logo Positioning
- 2.6 Do's & Dont's

### Full Color Gradated

The Full Color horizontal Gradated Logo Lock-up is our hero signature logo lock-up.

This gradated horizontal version is the PREFERRED Lock-up for all campaign outputs and marketing collaterals where possible.

Havoline and the Masterbrands (Chevron, Caltex and Texaco) are equally important and must appear together as a lock-up.

For consistency, please ensure that only official logo artwork is used at all times.

Do not attempt to redraw or recreate logos.

NB: When using the Lock-up on the red gradient backgrounds, please use the reverse Lock-up versions.

Full Color Gradated - Horizontal - Positive



Full Color Gradated - Horizontal - Reverse













### Background Use

The Havoline Logo will be applied to the signature red gradient across signage and point of sale, and applied to light and dark photographic backgrounds throughout the digital and print campaign.

#### Signature red gradient background

The logo will be applied to the signature red gradient background for signage, point of sale etc.

#### Photographic backgrounds

Depending on the brightness of the background, you will need to choose between the positive or reverse Masterbrand logos to ensure they are always legible.

Signature Red Gradient Background Reverse







Dark Photography Background Reverse







Light Photography Background
Positive







### Clear Space

Clear space is the area around the Lock-up that is to be kept free of other text or graphic elements.

It is important to allow adequate white space around the Lock-up so it remains visually dominant.

A clear space of X height must be retained around the Lock-up.

X = 1/3 Height of the gold Havoline 'H'.

The clear space ratios detailed here are the **minimum** requirements. **More** space around the perimeter is always acceptable.

NB: Do not alter the amount of space between the Havoline Lock-up and the Masterbrand logo.



X = 1/3 Height of the gold section of the Havoline 'H'

All logos in this document are fixed elements and should never be recreated.

#### Full Color Gradated - Horizontal - Clear Space



X = 1/3 Height of the gold section of the Havoline 'H'



X = 1/3 Height of the gold section of the Havoline 'H'



X = 1/3 Height of the gold section of the Havoline 'H'

### Minimum Size

#### Minimum size - Chevron

The minimum size of the Lock-up in print is measured by the Chevron hallmark width of 6.35mm. For digital applications minimum size is 5.5mm wide.

#### Minimum size - Caltex

The minimum size of the Lock-up in print is measured by the Caltex hallmark width of 6mm. For digital applications minimum size is 4.26mm wide.

#### Minimum size - Texaco

The minimum size of the Lock-up in print is measured by the Texaco hallmark width of 6mm. For digital applications minimum size is 4.26mm wide.

NB: Be conscious of size and legibility when resizing the Lock-up.

**PRINT - Minimum Size** 







**DIGITAL - Minimum Size** 









### Partner Logo Positioning

These specifications ensure that the Master Chevron, Texaco or Caltex Havoline Lock-ups are the predominant logo throughout all executions.

All partner logos and Master Chevron, Texaco or Caltex Havoline Lock-ups should have a clear space of 0.3H.

NB: These are not actual Lock-ups. They simply show how other brands align with Havoline.

#### Portrait Logo

Ratio 0.75:1

Height= 0.75X



Height of Master Lockup= X

Minimum clear space= 2H

#### Portrait And Landscape Logo

Ratio 0.5:1

Height= 0.5X



Height of Master Lockup= X

#### Landscape Logo

Ratio 0.33:1

Height= 0.33X



Height of Master Lockup= X

Minimum clear space = 1.5H

### Do's & Dont's

When using the Chevron, Caltex or Texaco Havoline Lock-up do not distort or alter it in any way.

This ensures consistency and clarity in messaging across the Brand Campaign.

#### **Correct Lock-Up Application**











Do use positive lock-up on light backgrounds

#### Incorrect Lock-Up Application









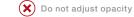
















IkwoTne













# Logo Lock-Up Suite

- 3.1 Full Color Gradated Stacked
- 3.2 Clear Space Stacked
- 3.3 Alignment Stacked
- 3.4 Full Color Non-Gradated
- 3.5 One Color Positive
- 3.6 One Color Gradated
- 3.7 Translated Examples

### Full Color Gradated - Stacked

Alternate Lock-ups are available for situations where space is a premium.

No other Lock-up combinations are to be used other than the 'Horizontal', 'Stack Left-Aligned' and 'Stack Centered'.

NB: The Stacked Left-Aligned lock-up is PREFERRED over the Center Stacked lock-up.

Stacked Left-Aligned Positive - Preferred





**Stacked Centered Positive** 

















### Clear Space - Stacked

Clear space is the area around the Lock-up that is to be kept free of other text or graphic elements.

It is important to allow adequate white space around the Lock-up so it remains visually dominant.

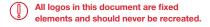
A clear space of X height must be retained around the Lock-up.

X = 1/3 Height of the gold Havoline 'H'.

The clear space ratios detailed here are the minimum requirements. More is always acceptable.

NB: Do not alter the amount of space between the Havoline Lock-up and the Masterbrand logo.





#### Stacked Left-Aligned - Clear Space







#### **Stacked Centered - Clear Space**







### Alignment - Stacked

The blue lines shown in the examples opposite show how the Havoline Hero Lock-up and the Masterbrand logos align. These must be followed exactly, while maintaining the clear space specifications.

NB: The Stacked Left-Aligned lock-up is PREFERRED over the Center Stacked lock-up.

#### Stacked Left-Aligned - Clear Space



#### Stacked Centered - Clear Space













### Full Color Non-Gradated

The Full Color Non-gradated lock-up is to be used when it is not possible to reproduce the gradated Lock-up. i.e: embroidery, screenprinting and signage applications.

When printing the Master Brand Lock-ups please refer to the PMS standard for the correct color reference.

Full Color Non-Gradated - Chevron









Full Color Non-Gradated - Caltex













Full Color Non-Gradated - Texaco













### One Color

The One Color Lock-ups are to be used on materials where full color print is not an option.

This could apply to black and white print advertising, screenprinting or embroidery purposes.

But where possible, the Full Color Gradated Lock-up should be used. One Color - Chevron







One Color - Caltex







One Color - Texaco









### One Color Gradated

The One Color Gradated Lock-ups are to be used on materials where full color print is not an option, but gradation is available.

This could apply to black and white print advertising, newsprint etc.

But where possible, the Full Color Gradated Lock-up should be used. One Color Gradated - Horizontal



One Color Gradated - Stacked Left-Aligned





One Color Gradated - Stacked Left-Centered



### Translated Examples

Here is the family of Lock-up combinations (using the China market as the example).

The translation of the brand names (in any language) should be treated as a simple black / white descriptor, NOT replicate the typeface/color of the 'Havoline' logo itself.

Keep in mind that Havoline is an invented name. It has no meaning in English. Therefore, when you translate it, translate it phonetically to sound as close to Havoline as possible. Should you need and/or are required by local legal regulations to translate the Havoline brand name, please make sure to work with the Global Havoline Brand team on the translation.

Where possible please use the **preferred** 'Gradated Horizontal 2-line Lock-up'.

NB: The descriptor text should be a translation of 'Chevron Havoline'.

Preferred Lock-up: Horizontal two line



The descriptor text should be a simple black / white translation of 'Chevron Havoline'.

Option 1: Stack Left-aligned



**Option 2: Stack Centered** 



雪佛龙 金富力

Option 3: Horizontal one line



### 4.0 Brand Colors

- 4.1 Havoline Color Palette
- 4.2 Signature Red Gradient
- 4.3 Signature Red Gradient Stacked
- 4.4 Color Guide for Printing Gradated
- 4.5 Color Guide for Printing Non-Gradated

### Havoline Color Palette

#### **Havoline Primary Brand Palette**

The Havoline Primary Brand Palette consists of the Signature Red and Signature Gold.

When producing Brand Campaign elements, please ensure the best possible color match by specifying the correct PANTONE® to your local print supplier.

Four color process (CMYK) is the preferred option especially with the Gradated Lockups and backgrounds. Please match to the specified PANTONE® for accuracy when producing the Havoline campaign.

When specifying colors for web please quote the RGB codes. The Hexadecimal codes are also provided for reference.

### **Havoline Secondary Brand Palette**

The Secondary Palette is used for text highlights and creating depth in background gradients and graphics. It is to be used sparingly.

NB: Please refer to the campaign guidelines for examples of use.

The color swatches on this page and throughout the Guidelines are representational only. For an accurate color match please refer to the current PANTONE® swatch books or discuss with your printer.

#### **Havoline Primary Brand Palette**

**Signature Red PMS 7621** C0 M100 Y96 K28 R181 G18 B27 HEX: B5121B

**PMS 130** C0 M32 Y100 K0 R253 G181 B21 HEX: FDB515

**Signature Gold** 

**Havoline Secondary Brand Palette** 



White C0 M0 Y0 K0 R255 G255 B255 HEX: FFFFFF

Non-Gradated Logo Gold PMS 122 C0 M17 Y80 K0 R244 G211 B82 HEX: f4d352

\*PMS 122 Not to be used anywhere but the Full Color Non-Gradated

# Signature Red Gradient

Havoline is predominantly a red brand. The Red Gradient is also a key signature of the Havoline brand.

The gradient consists of two colors;

Dark Red PMS 4695

Red PMS 7621

Please refer to the shown example when creating the gradient. It should be created in Illustrator or Photoshop for a smooth effect.

NB: The Dark Red 4695 MUST sit behind the Chevron / Caltex / Texaco logos to ensure they stand out. When creating the gradient, make sure there is no banding between the two colors.

#### Minimum amount of Dark Red Background

Minimum amount of Dark Red Location: 35%



Dark Red PMS 4695 Opacity: 100% Location: 0%

Signature Red PMS 7621 Opacity: 100% Location: 100%

#### Maximum amount of Dark Red Background

Maximum amount of Dark Red Location: 55%



Dark Red PMS 4695 Opacity: 100% Location: 0%

Signature Red PMS 7621 Opacity: 100% Location: 100%

### Signature Red Gradient - Stacked

Havoline is predominantly a red brand. The Red Gradient is also a key signature of the Havoline brand.

The gradient consists of two colors;

Dark Red PMS 4695

**Red PMS 7621** 

Please refer to the shown example when creating the gradient. It should be created in Illustrator or Photoshop for a smooth effect.

NB: The Dark Red 4695 MUST sit behind the Chevron / Caltex / Texaco logos to ensure they stand out. When creating the gradient, make sure there is no banding between the two colors.

#### Minimum amount of Dark Red Background - Left Aligned

Minimum amount of Dark Red Location: 45%



#### Minimum amount of Dark Red Background

Important to have Dark Red ascending from the top.



Minimum amount of Dark Red Location: 25%

#### Maximum amount of Dark Red Background - Left Aligned

Maximum amount of Dark Red Location: 55%



#### Maximum amount of Dark Red Background

Important to have Dark Red ascending from the top.



Maximum amount of Dark Red Location: 45%

# Color Printing Reference - Gradated

The individual Masterbrand logos; Havoline, Chevron, Caltex and Texaco, have specified PANTONE® colors.

When printing these logos, please refer to the PANTONE® standard for the correct color.

NB: In any circumstances, do not alter the gradation in the Havoline gradated logo lock-up.

**Havoline Gradated** 









**Chevron Gradated** 





Caltex





Texaco





# Color Printing Reference - Non-Gradated

The individual Masterbrand logos; Havoline, Chevron, Caltex and Texaco, have specified PANTONE® colors.

When printing these logos, please refer to the PANTONE® standard for the correct color.

**Havoline Non-Gradated** 



**Flat Spot Gold** PMS 122

C0 M17 Y80 K0 R244 G211 B82 HEX: F4D352

C0 M0 Y0 K100 R35 G31 B32

**Chevron Non-Gradated** 



Chevron Red PMS 186 C0 M100 Y81 K4 R226 G24 B54 HEX: E21836

Chevron **Dark Red PMS 202** C0 M100 Y61 K43 R130 G18 B47 HEX: 82122F

Chevron Blue PMS 2935 C100 M46 Y0 K0 R2 G110 B181 HEX: 0050AA

**Light Blue Process Cyan** C100 M0 Y0 K0 R0 G157 B224

HEX: 009DE0

Caltex



**Caltex Red Caltex Green** PMS 485 PMS 3035 C0 M100 Y90 K0 C100 M0 Y15 K70 R237 G27 B47 R0 G76 B96 HEX: 004C60 HE: ED1B2F

Texaco



Texaco Red PMS 485 C0 M100 Y90 K0 R237 G27 B47 HEX: ED1B2F

# Typography

5.1 Typeface

# Typeface

Helvetica Neue is the font for the Havoline® brand identity. It is a neutral typeface that is extremely adaptable across a range of mediums. It's a sans serif font that has a modern look and feel, but is simple enough to fit within a more traditional design. Helvetica Neue is particularly well-suited to designs where legibility, readability and understanding are key.

The font was selected for its visual compatibility with the Havoline logo and for its ability to convey a personality that is consistent with our brand. Please use the weights and styles shown on this page.

Helvetica Neue

Roman

# Helvetica Neue

Helvetica Neue - font weights

Medium

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

Bold italic

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

Condensed

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

(]

For digital communication, Helvetica is also used for supporting typography, however if Helvetica is not an option, Arial is the secondary choice.

# 6.0 Photography

- 6.1 Photography Styles
- 6.2 Cars Enabling Shared Experiences
- 6.3 People Interacting with Cars
- 6.4 Cars on a Journey
- 6.5 Cropping & Framing

### Photography Styles

We've defined several categories of imagery that can be used for different applications. The guidelines in the following section will help you choose the best imagery for your execution.

#### Photography style

This series of photographs has a beautiful cohesive style, shot with interesting angles at different times of day and viewpoints of the car owner.

They utilize a series of photographic effects/styling:

- Soft focus (background or foreground depending on where focus needs to be)
- Desaturated color (color is rich and moody with intensified blacks)
- Lighting (has warmth and shot at different times of day for interesting shadows etc).

When creating your own images, make sure the expressions on people's faces are joyful and optimistic. If more than one person is featured in the same image, their expressions and body language should convey that there's a strong emotional bond between them.

#### **Cars Enabling Shared Experiences**







#### **People Interacting With Cars**







Cars on a Journey





# Cars Enabling Shared Experiences

These emotive images of our consumers with their cars are to demonstrate the importance of this relationship, the vehicle is the key to unlocking all of these important moments in life. The car is always featured as the provider of these shared experiences demonstrating the role Havoline plays in prolonging and enhancing the relationship.













# People Interacting with Cars

The use of tighter cropped photography, with people interacting with their cars, is necessary when the creative needs to overtly bridge the connection between the joy consumers have through their cars, and the important part Havoline plays in continuing these moments in our consumer's lives.







# Cars on a Journey

Cars in situation and in motion should be used when the main goal of the communication is to build an emotional connection to the product benefits - it is always implied that our consumers are behind the wheel and connecting with the vehicles.

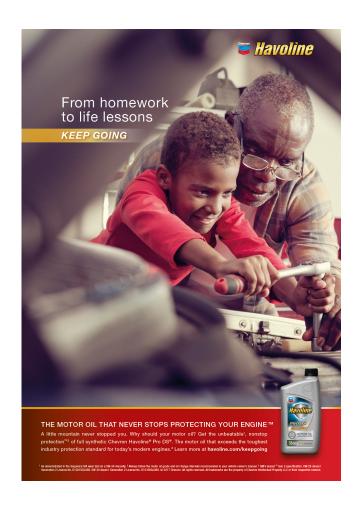


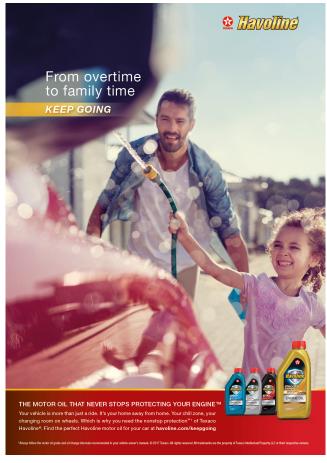


# 7.0 Executions

- 7.1 Print Campaign
- 7.2 Digital Campaign
- 7.3 Below the Line Campaign

# Print Examples - Lifestyle



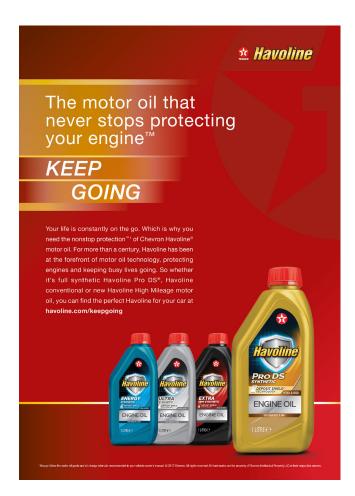




# Print Examples - Product







# Digital Banner Examples

#### Lifestyle











#### **Product**



# Point of Sale Examples

**Horizontal Banner** 



#### **Pennant String**



Never stop protecting your engine



Never stop protecting your engine

#### Window Decal & Shelf Strip



Flag



# Point of Sale Examples

#### **Greeter Card**



#### **Counter Mat**



#### **Interior Poster**



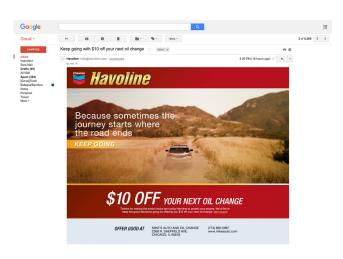


#### **Extended Warranty Display**

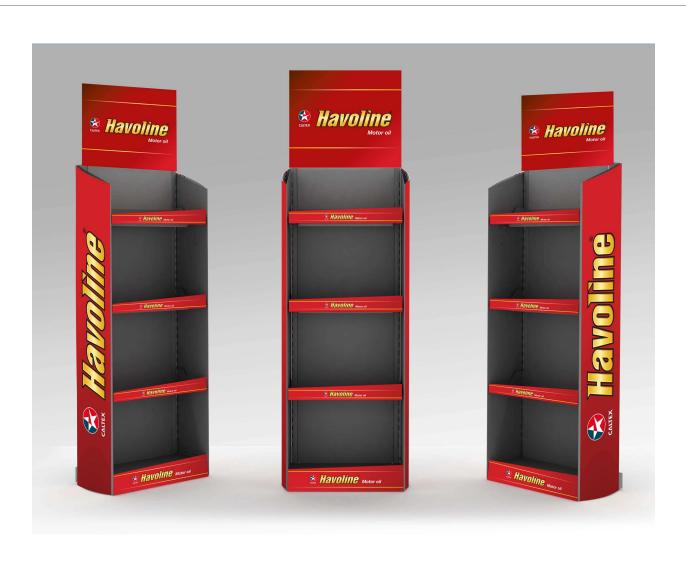




#### **Email Template Example**



# Display Stand Example



# Global Brand Contacts

Thank you for taking the time to review this document - and for your ongoing collaboration in putting it into action.

After all, guidelines are just guidelines. It's how well each of us apply and implement them that will determine our future success individually, as a team and ultimately as a global motor oil brand.

We appreciate your hard work.

Warm regards, The Havoline Global Brand Team

Any questions? Feel free to contact us. Lulu Huang (First Point of Contact) Global Brand Communications Manager

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